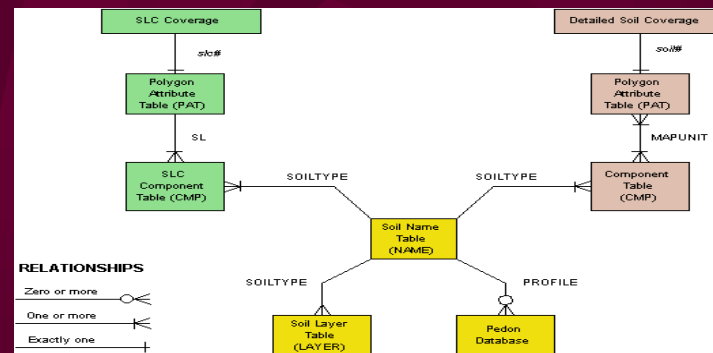


Entity-Relationship Model

Database Modeling



Database Modeling

- A small business may have upwards of 20 tables in its data model, a medium size business may have upwards of 40 tables, and a large business may have over 100 tables
- There are many ways to arrange data attributes into tables – some good some not so good
- We need an efficient and easily communicated way to design databases and get the designs reviewed and approved

Database Modeling (con't)

- Normalization (discussed in a later lesson) is a quantitative modeling process to design the relational tables needed but is slow and cumbersome for large databases
- Thus **graphical methods are widely used**
- Normalization is still an important consideration, but is typically used after the design diagram is translated into relational tables

E-R Model

- Developed by Peter Chen (LSU) in 1976
- Extended by Chen and many others over the years - models, terminology, notations vary
- Is a general entity level model, and can be translated into specific database types such as relational databases

Entities

- An entity is something that exists and can be identified; it is significant to the scope of the problem being analyzed
- An entity may be physical, conceptual, or abstract



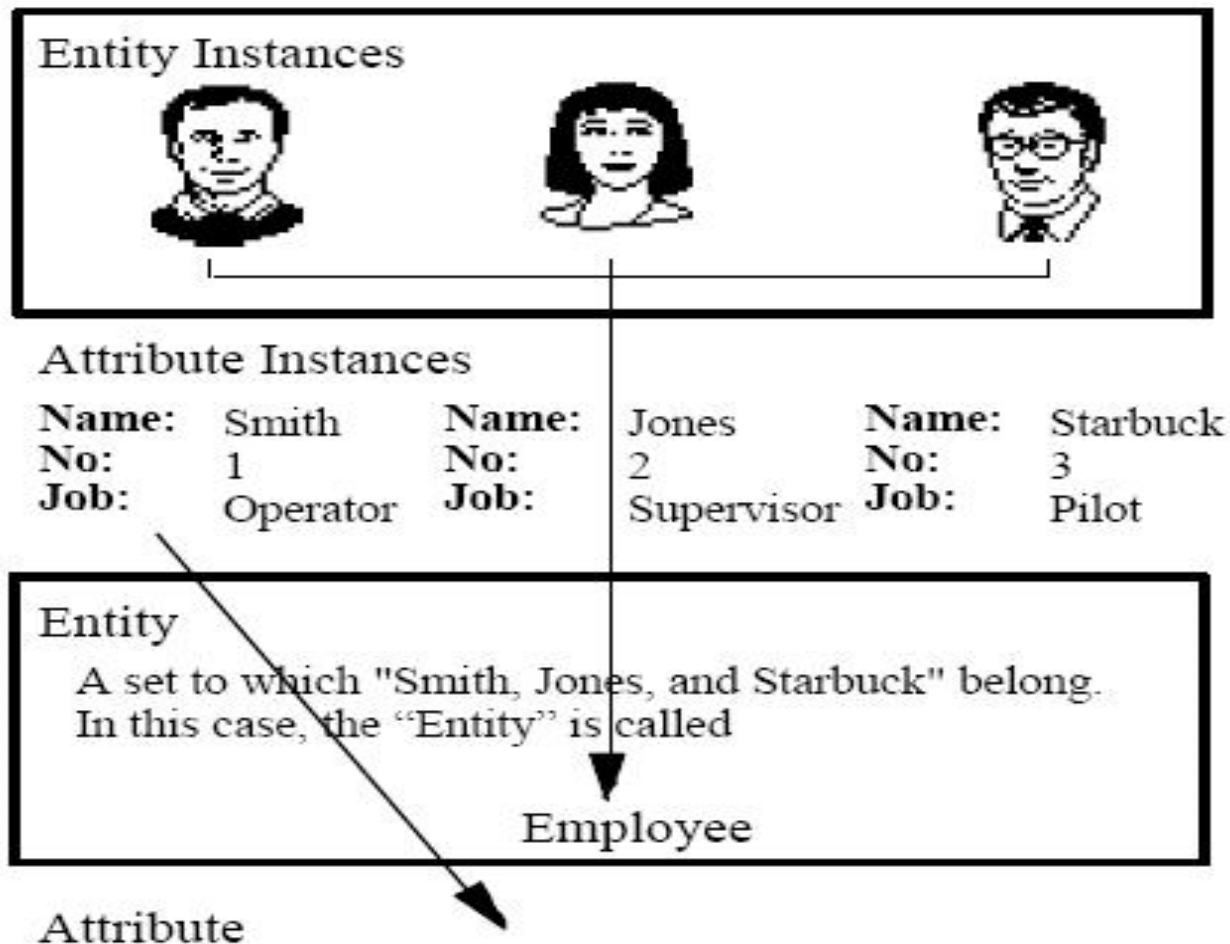
Entities (con't)

- Entities (Objects) are grouped into Entity Classes (“Types of Things”)
- Represented textually by capital letters
- Terms entity class and entity used somewhat interchangeably in common database jargon

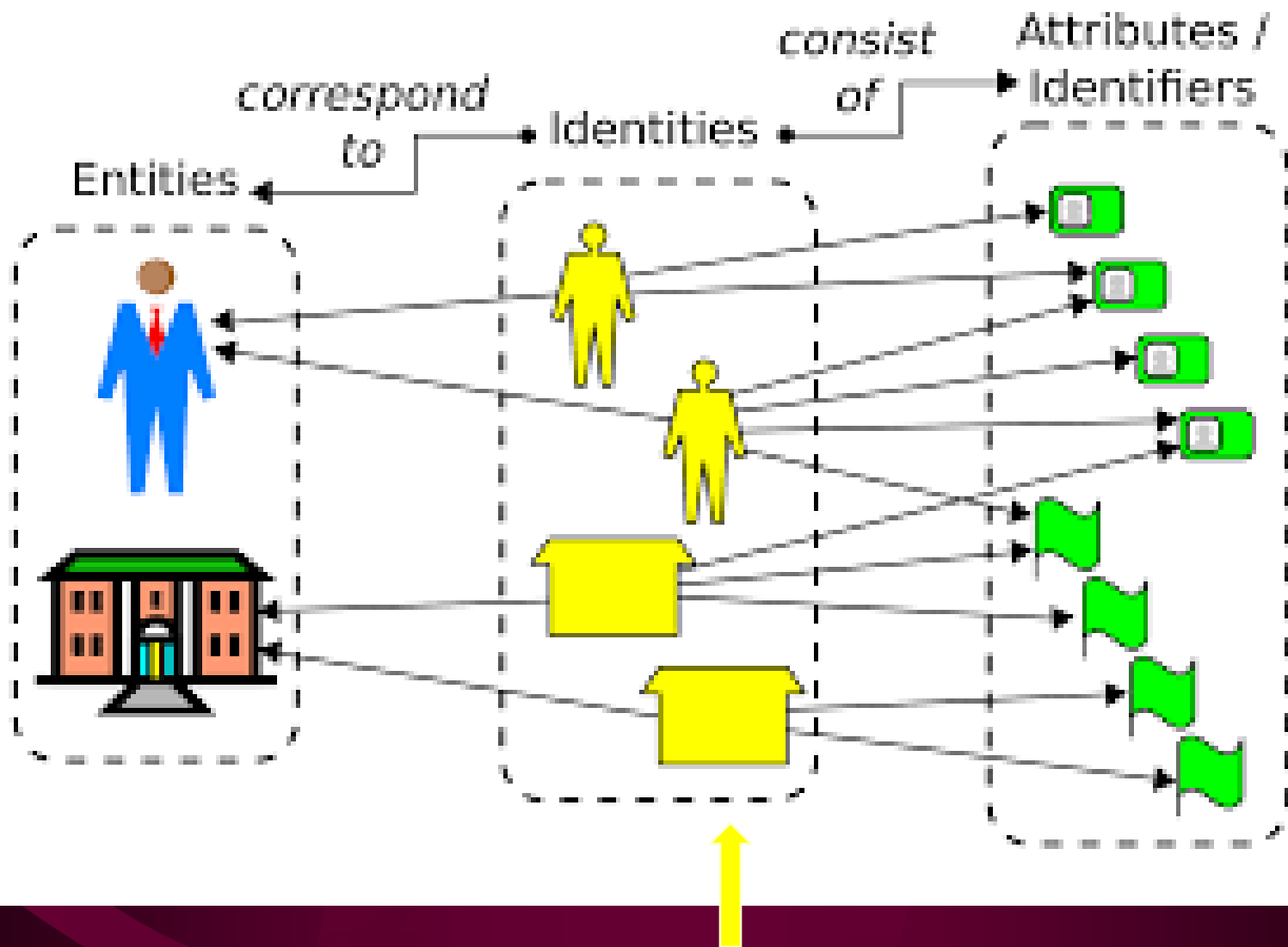
Attributes

- Entities have attributes, or sometimes called properties
- Employee attributes:
 - EmployeeName
 - DateOfHire
 - Department
- “Camel” notation is common
- All instances (objects) of an Entity Class have the same attributes – but different values of the attributes

Employee Entity Class



The "items" that commonly describe an Entity, e.g., Employee. In this case, the Attributes "Name, No., and Job" commonly describe each Employee.



Instances

Attribute Types

- Simple (ie weight)
- Composite (aggregate)
 - address
 - Street
 - City
 - State
 - Zip
- Multi valued (repeating groups)
 - person's autos
- Not all E-R methods (or tools) allow other than simple types

Domain (allowable values of attributes) Types

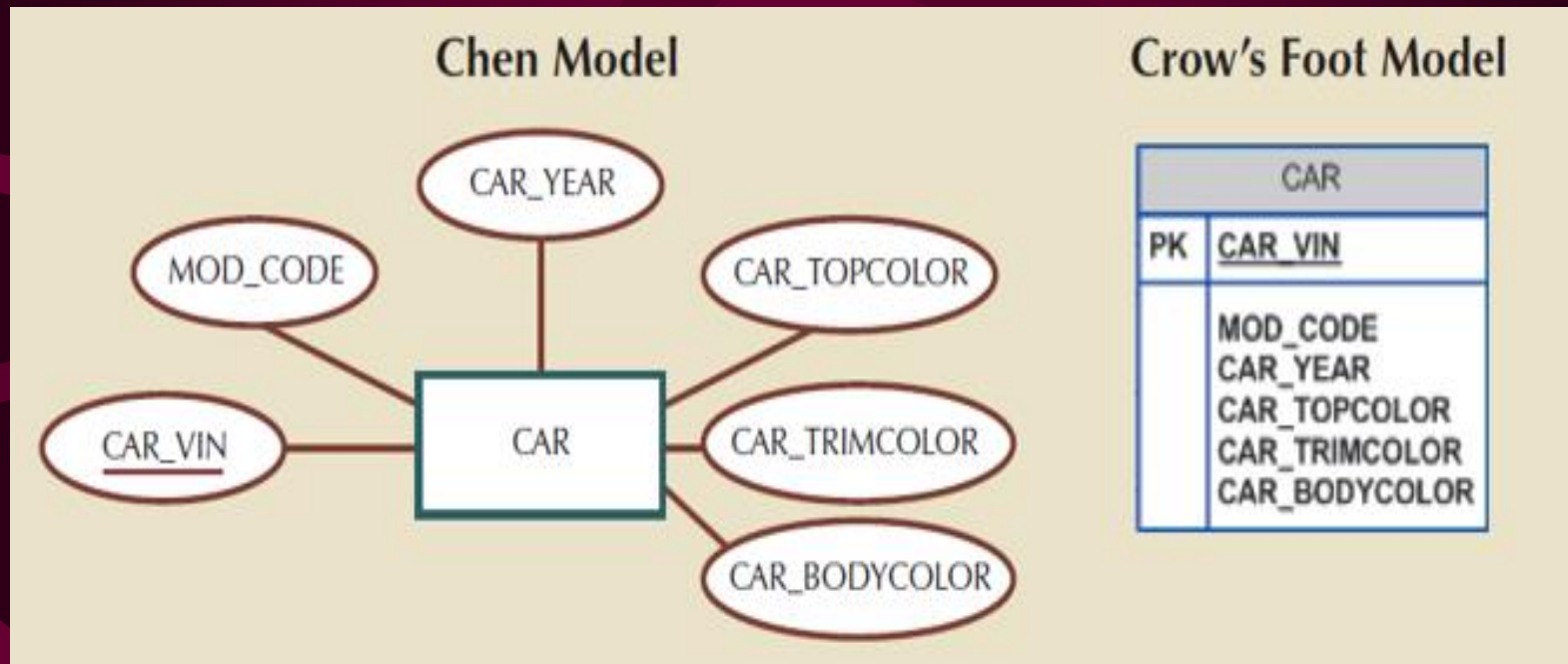
- Continuous
 - weight [141.45]
 - address
- Discrete
 - year
- Enumerated (few discrete values)
 - eye color (Brown, Blue, Gray, Green)
 - State (AL, AR, ...)
 - Sex (M,F)
- In GUI's, types correspond to different types of controls used on forms (single line edits [text box], check or radio box, drop down, slider, spinner, ...)

What type of GUI controls with which domain types ?

Identifiers

- Entities (or Entity Class instances) have names or numbers that identify them
- Examples:
 - Auto: vehicle ID number
 - Person: social security number
 - Company: federal ID number
 - Customer: customer ID number
- Identifiers are one (or more) of the attributes of the Entity
- Identifiers may be unique or non-unique

Chen's Original Notation for Attributes



Unique Identifier underlined.

Attribute Naming Conventions

- Attribute names:
 - Should be unique within the entity
 - Should use the entity abbreviation as a prefix if used in other entities
 - Should be descriptive of the characteristic
 - Identifiers should use suffixes such as _ID, _NUM, or _CODE (such as Employee_ID)
 - Should not be a reserved word
 - Should not contain spaces or special characters such as @, !, or &

Customer Entity Class

[all entities in this class have these attributes]

- CustNumber (typically a unique identifier)
- CustName
- Address
- City
- State
- Zip
- Phone [composite & multi-valued]
 - Description
 - AreaCode
 - LocalNumber

Instance 1 (Entity 1)

- 12345
- A1 Ford
- 123 Union
- Memphis
- TN
- 38112
- Phone

– Voice	Fax	Pager
– 901	901	901
– 365-1232	365-4321	323-6543

Instance 2

- 45678
- Bill's Garage
- 321 Poplar
- Memphis
- TN
- 38118
- Phone
 - Voice1 Voice2
 - 901 902
 - 345-9876 345-9877

Relationships



- Relationship Classes are associations among Entity Classes
- Relationship instances are associations among entity instances
- Normally active or passive verbs that clearly indicate the nature of the relationship
- A relationship class may involve many entity classes, the number of which is the “degree” of the relationship
- Many models only have relationships of degree 2, called “binary” relationships

Example Degree 2 Relationships

- Two entity classes
- PERSON --- DOG
 - A person owns dog(s)
- SALESPERSON --- ORDER
 - A salesperson has placed certain orders



Example Degree 3 Relationships

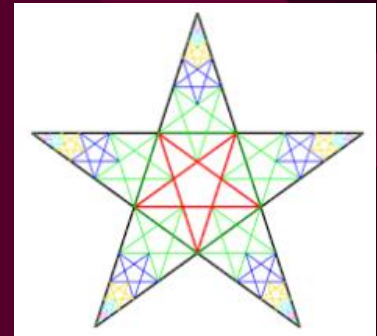
- Three entity types
- AUTO DEALER --- MANUFACTURER --- TYPE
 - A dealer stocks certain types of vehicles (cars, trucks, vans) from certain manufacturers

• EMPLOYEE	SHIFT	JOB
• Bob	1 st Shift	Fork Lift
• Tom	1 st Shift	Load Truck
• Carol	2 nd Shift	Packing
• Bob	2 nd Shift	Checking

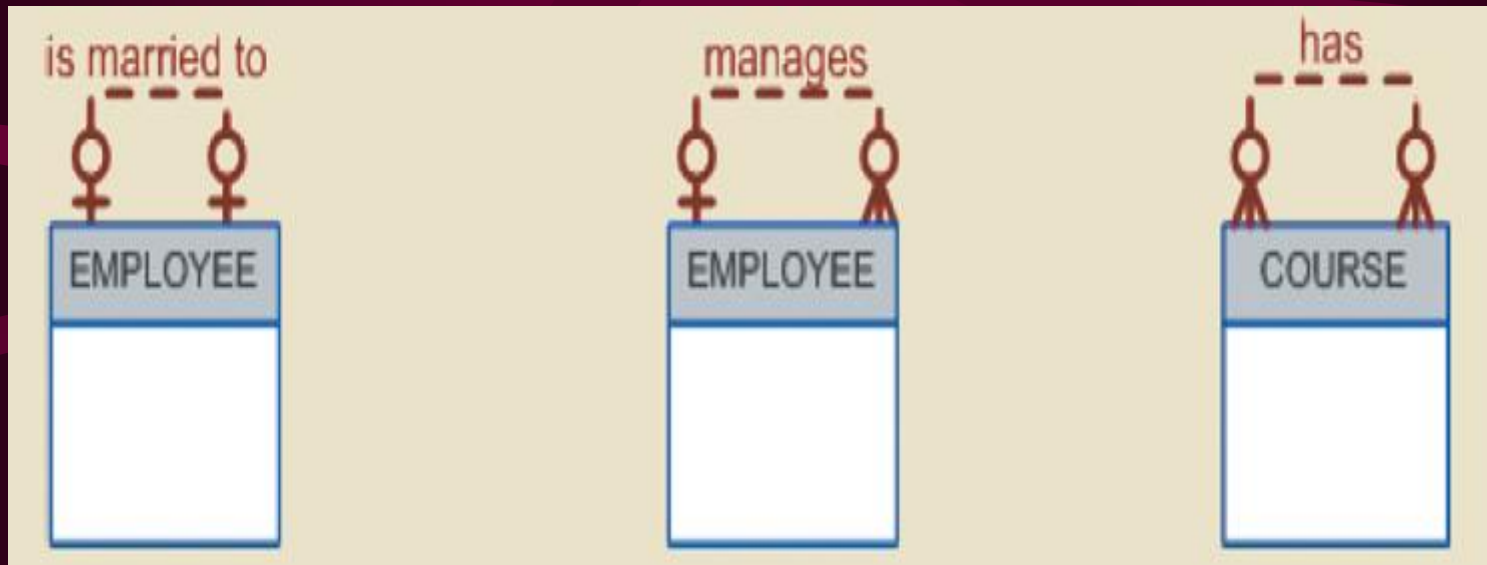


Degree 1 - Recursive (Unary) Relationship

- Association among same entity classes:
 - EMPLOYEE ----- MANAGER
 - G/L ACCOUNT ---- MASTER ACCOUNT
 - PART --- ASSEMBLY



Common Recursive Relationships



Prerequisites

Relationship Degree

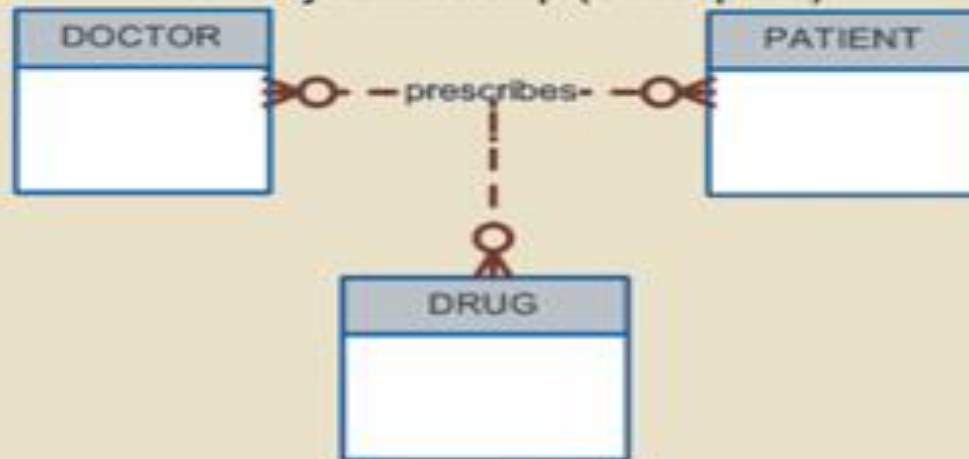
Unary relationship



Binary relationship



Ternary relationship (Conceptual)



Cardinality [cardinality constraints]

- A relationships is a two directional mapping
- Each direction can have constraints on the number of associated entities
- Maximum Cardinality - the maximum number of associated entities
 - Typically one or many
- Minimum Cardinality - the minimum number of associated entities
 - Typically optional (0) or mandatory (1)

SALESPERSON - ORDER Relationship

- 1 - Each salesperson can have none or many orders
 - maximum cardinality: N (many)
 - minimum cardinality: 0 (optional)
- 2 - Each order belongs to one and only one salesperson
 - maximum cardinality: 1
 - minimum cardinality: 1 (required)



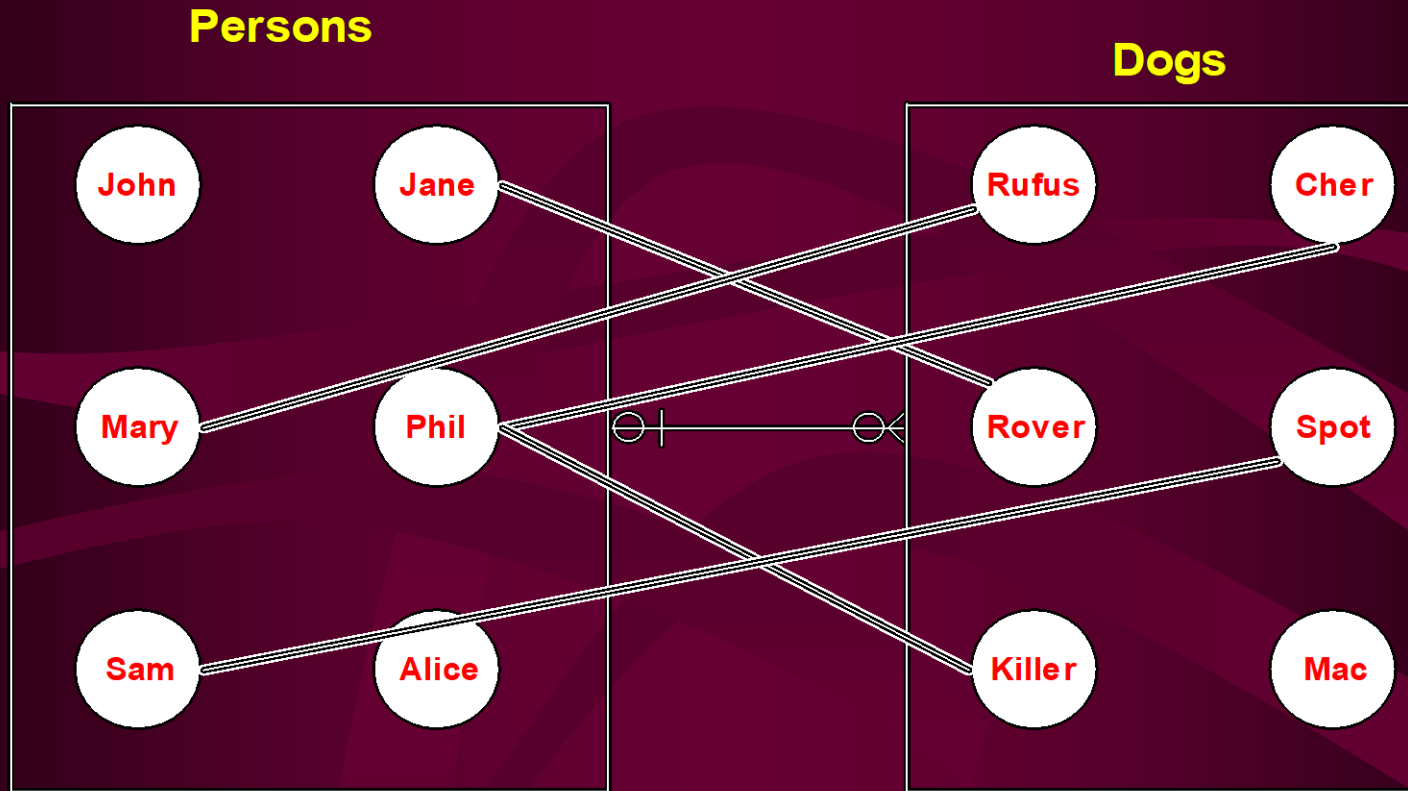
PERSON - DOG Relationship

- Each person can own none or many dogs
 - maximum cardinality: N
 - minimum cardinality: 0 (optional)
- Each dog is owned by none or one person
 - maximum cardinality: 1
 - minimum cardinality: 0 (optional)



Person - Dog Relationship

[overall relationship depends upon “business rules”]



What are the entity classes ?

What are the entities (instances) ?

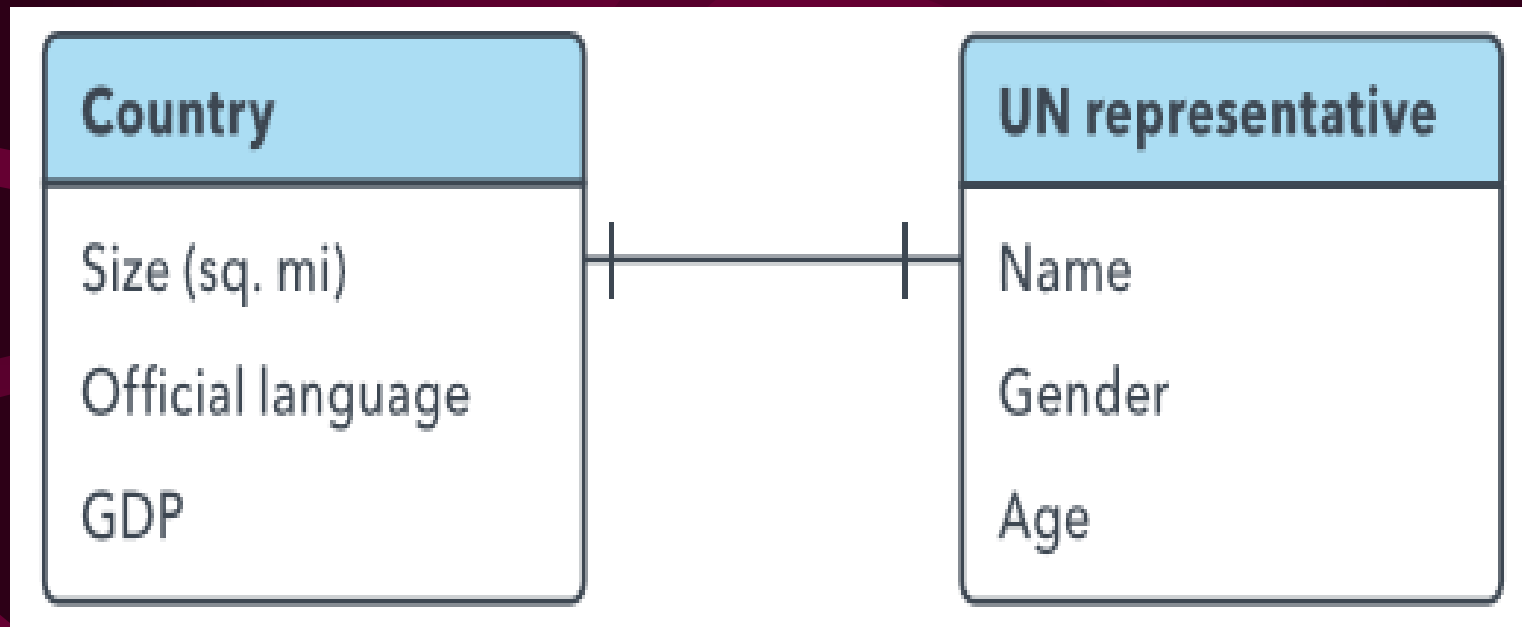
What is the relationship (or relationship class) ?

What are the relationship instances ?

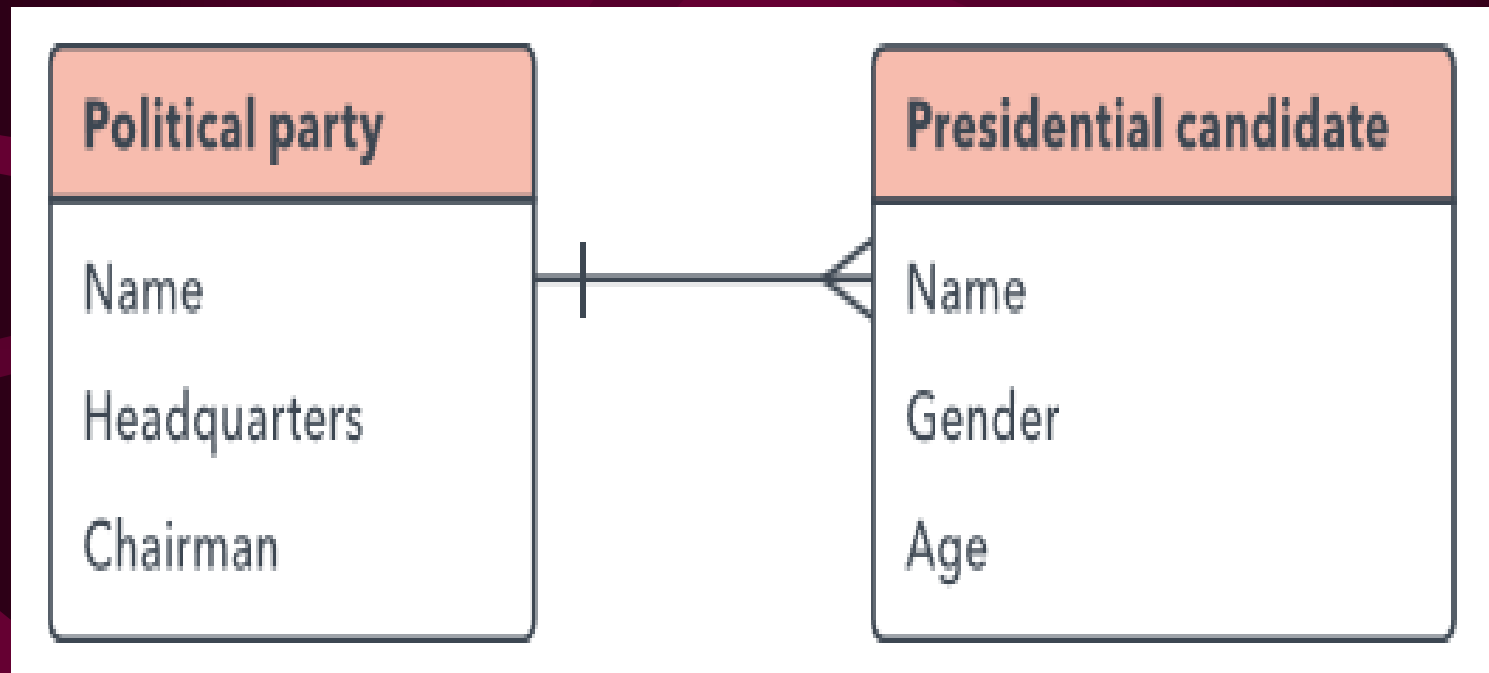
Types of Binary Relationships

- Classified according to maximum cardinality
- Often called “has a” relationships
- **One to One** (PERSON to COMPUTER)
- **One to Many** (SALESPERSON to ORDER)
- **Many to Many** (ORDER to PRODUCT)

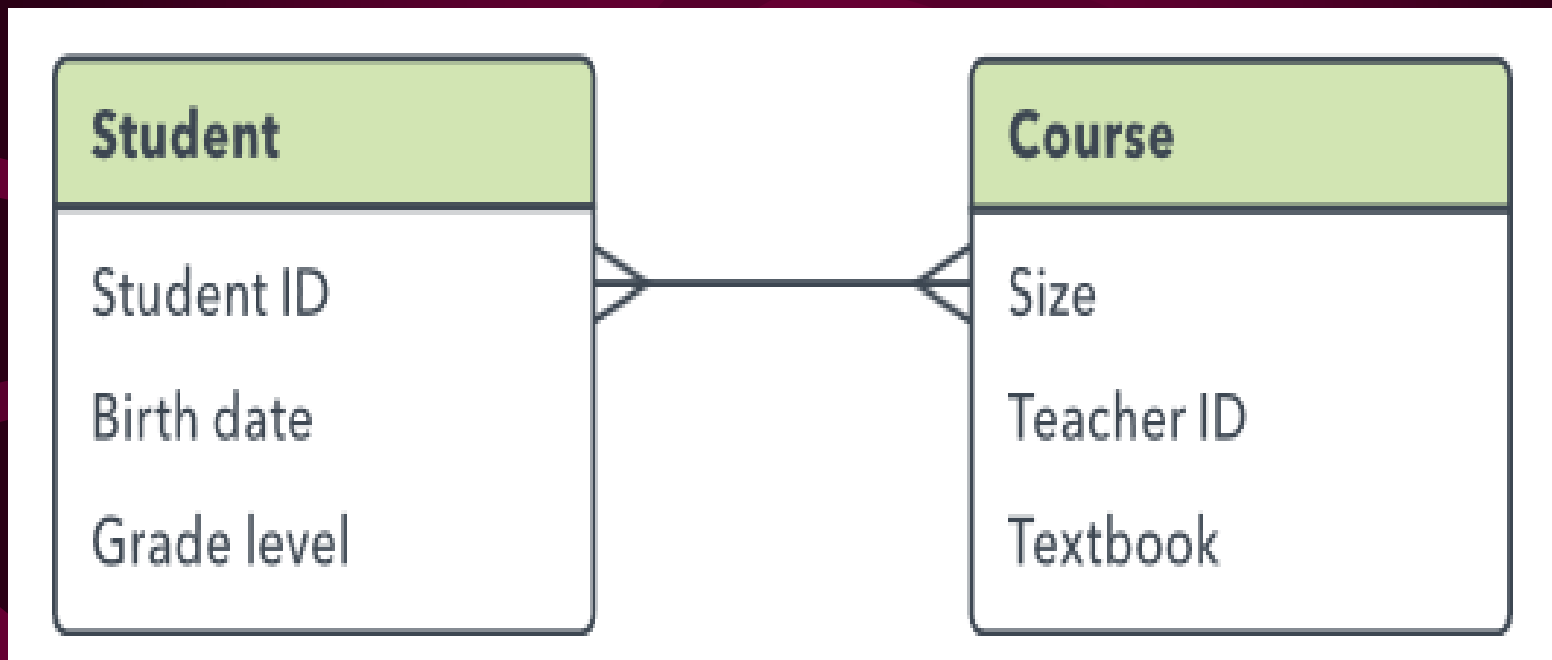
One to One Relationship



One to Many Relationship



Many to Many Relationship



Why Classify Degree and Types of Relationships?





Don't look ahead !

Why Classify Degree and Types of Relationships?

- Different degrees and types of relationships have different rules to **translate the E-R diagram into relational tables!**

E-R Design Conventions & Notation

- **Symbolic** - shows relationships in symbols with cardinality integers
- **Crow's Foot (or IE, Information Engineering)**
 - shows relationships and cardinality with lines – **most common in database work**
- **IDEF** -Integrated Definition (US Std)
 - Mostly incorporated into Extended ER Method
- **UML** - Unified Modeling Language [International Standard]

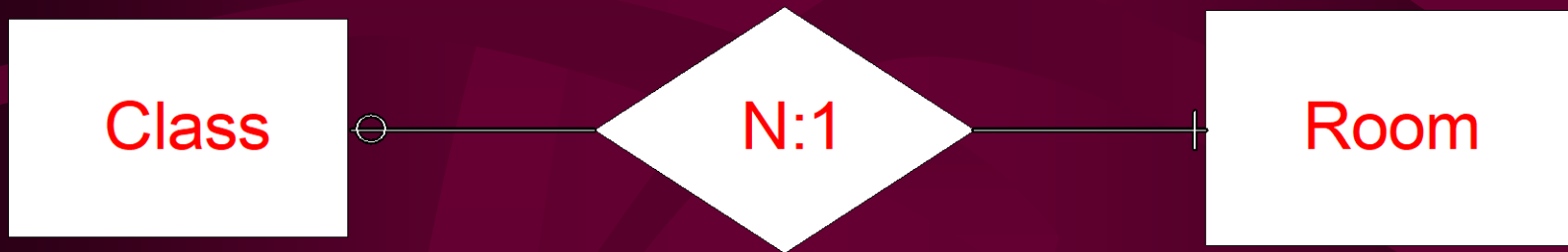
Crow's Feet



Often a min and max of one is shown as one bar.

Symbolic Representation [max cardinalities in diamond]

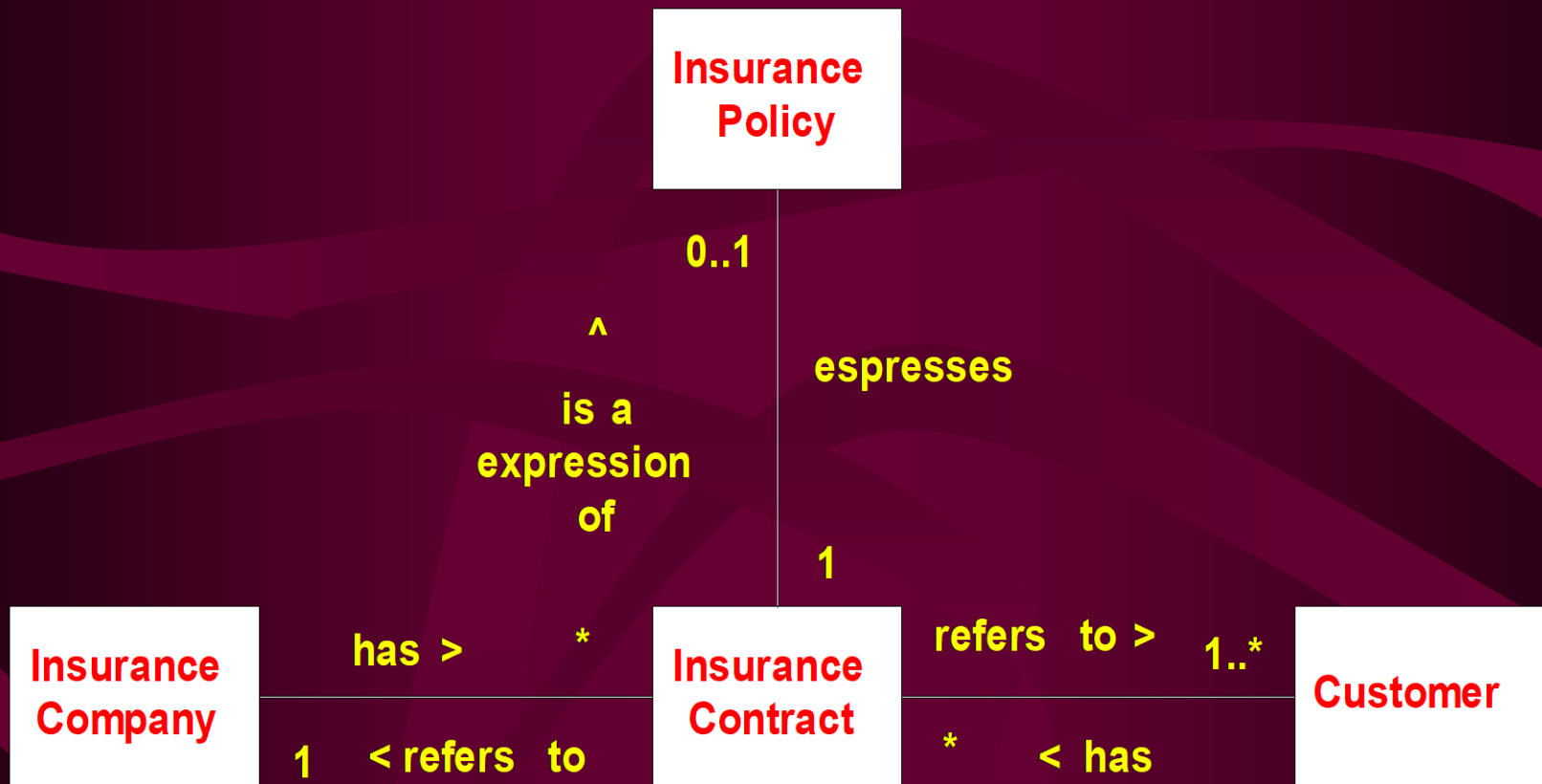
Room Schedule



UML

- Cardinalities:
 - Format: min..max (or enumeration list)
 - min (typically 0 or 1)
 - max (typically 1 or *)
 - 0..* can be shortened to *
 - 1..1 can be shortened to 1

UML



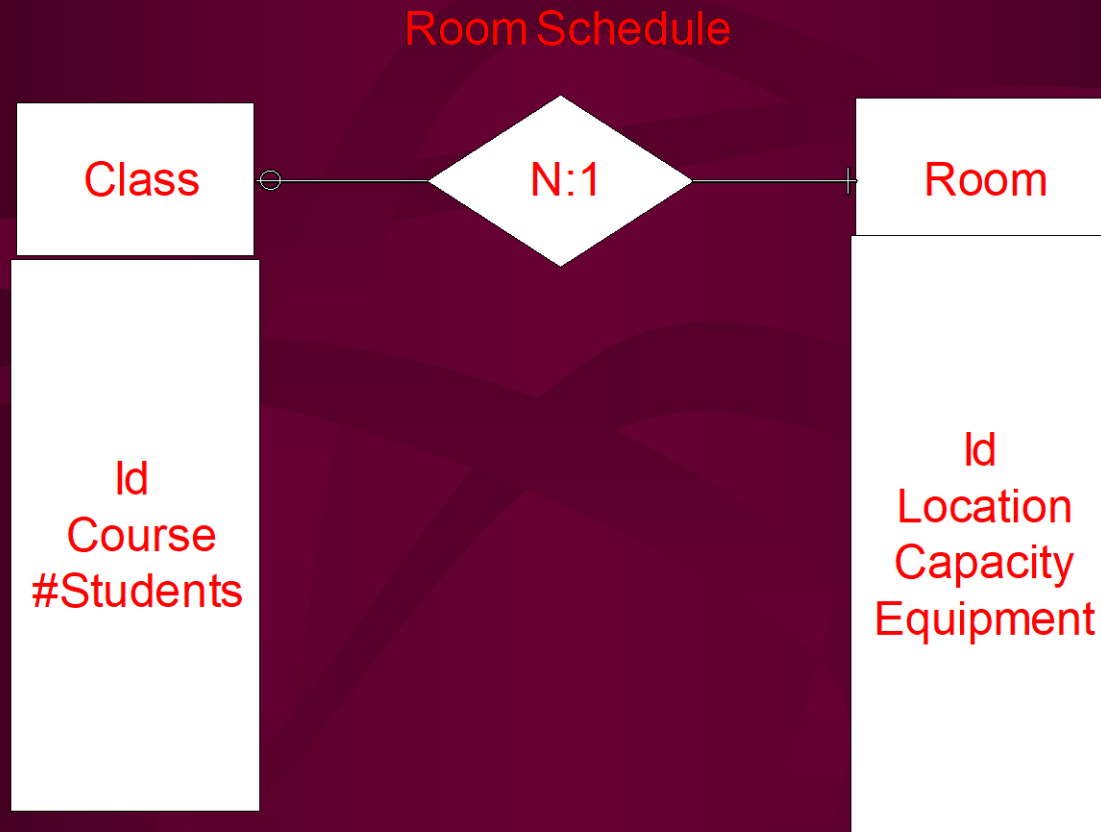
Multiple Relationships Between Entities



Attributes in E-R Diagrams

- Represented as symbols connected to entity
- or
- Represented as text next to Entity symbol
- or
- Represented as text within Entity symbol
- or
- Optional pop-up windows

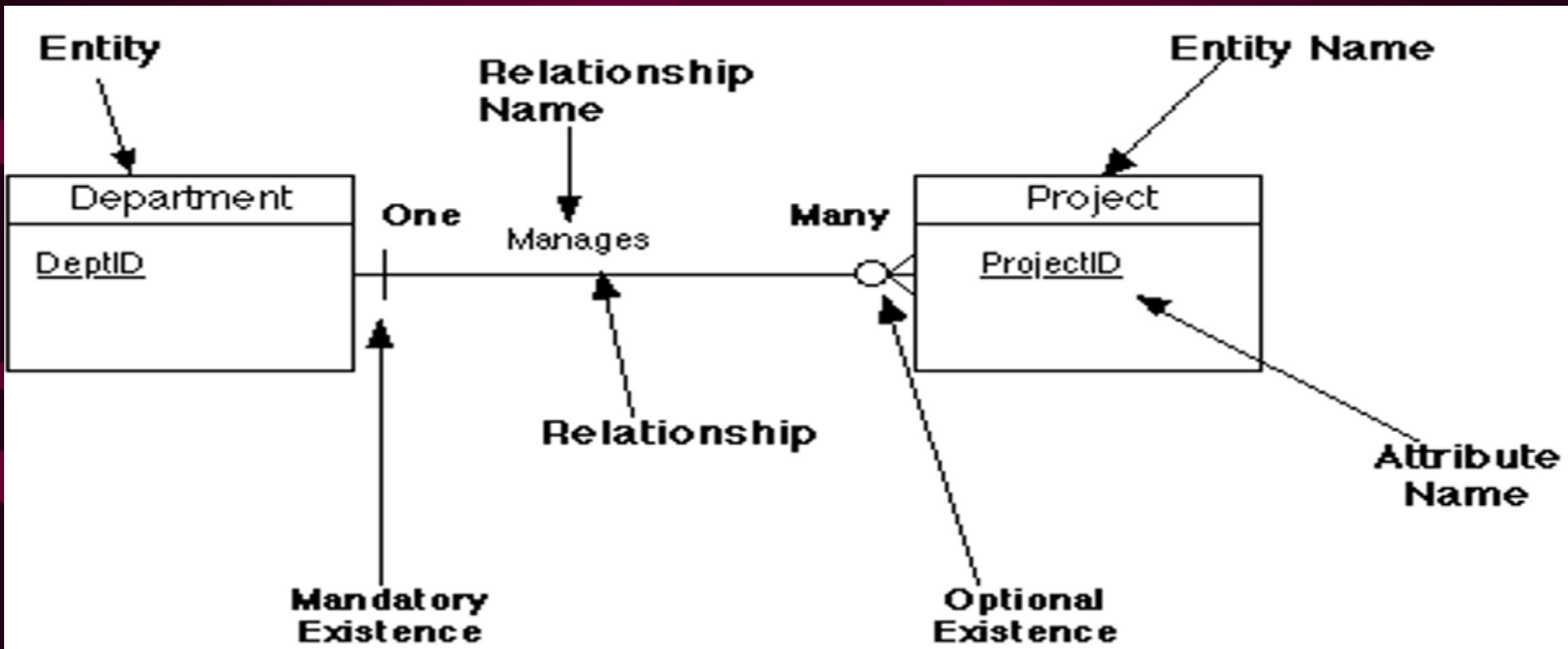
E-R Diagrams with Attributes



Entity - Level of Detail

- On an E-R diagram, there is typically a choice of 3 levels of detail:
 - Entity Name only
 - Name and unique identifier (underlined)
 - Name, unique identifier, and other attributes

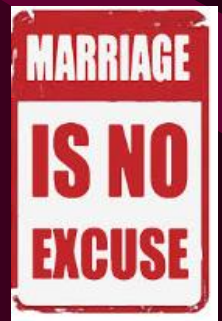
Simple E-R Drawing with Notation



Relationship Attributes

- Relationship Classes can also have attributes
- The “Current Marriage” relationship between MAN and WOMAN may have an attribute of “rating”
- That attribute concerns each marriage instance, **not each man or woman**

Relationship: Current Marriage



- What is the attribute on the many-to-many relationship between ORDER and PRODUCT ?





Don't look ahead !

- The relationship between ORDER and PRODUCT has attributes:
 - quantity ordered

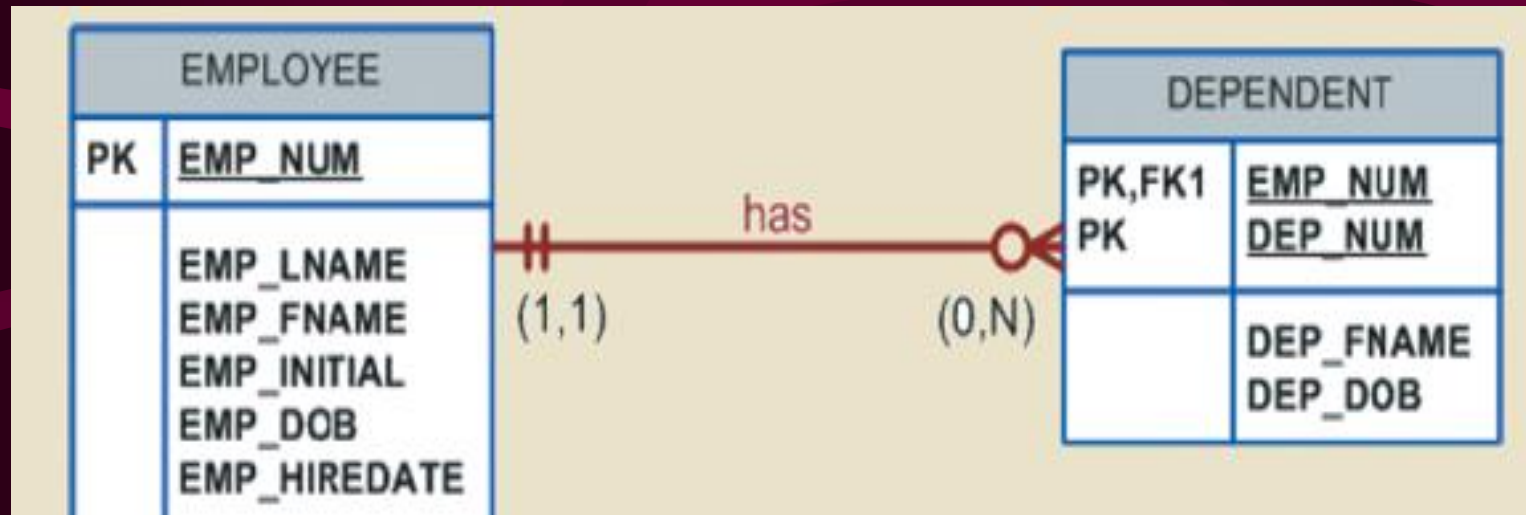
Weak Entities

- Those entities whose presence depends upon another entity
- Example: In a pharmacy database, the PRESCRIPTION entity depends on the PATIENT entity (if a patient is deleted, all their prescriptions need to be deleted)
- Round corners of entity symbol for weak entity
- May also round corners of relationship diamond [or use a different type of line] to show which entity weak entity is dependent upon (if more than one relationship exist with weak entity) - Weak entity will typically have a “one and only one” cardinality with entity that it is dependent upon

ID - Dependent Weak Entities

- ID-dependent entities - weak entities who are also dependent for their unique identifier
- Example:
 - Product & Product/Version

ID Dependent Weak entity



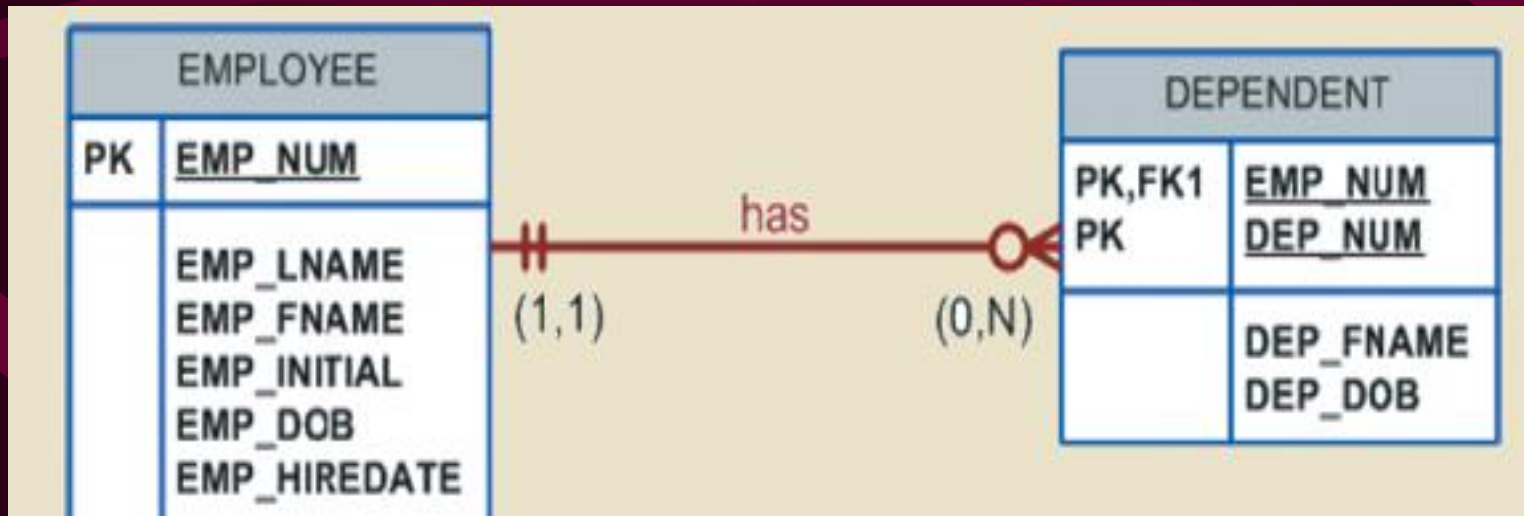
Any problems with this model ?



Don't look ahead !

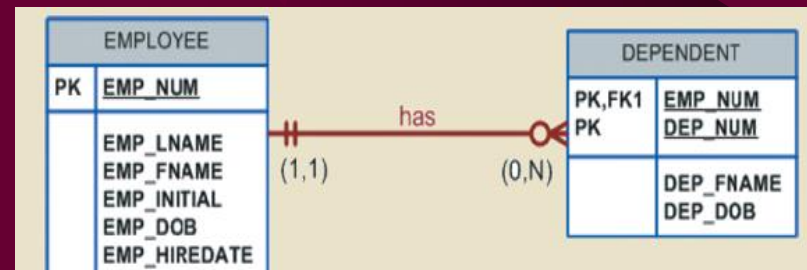
Possible problems...

- Best not to assume that the LNAME of dependent is the same as employee
- What if two employee's have the same dependents ?
- If the employee leaves the company, we may still have to keep dependents in the database for continued insurance obligations



Relationship Strength

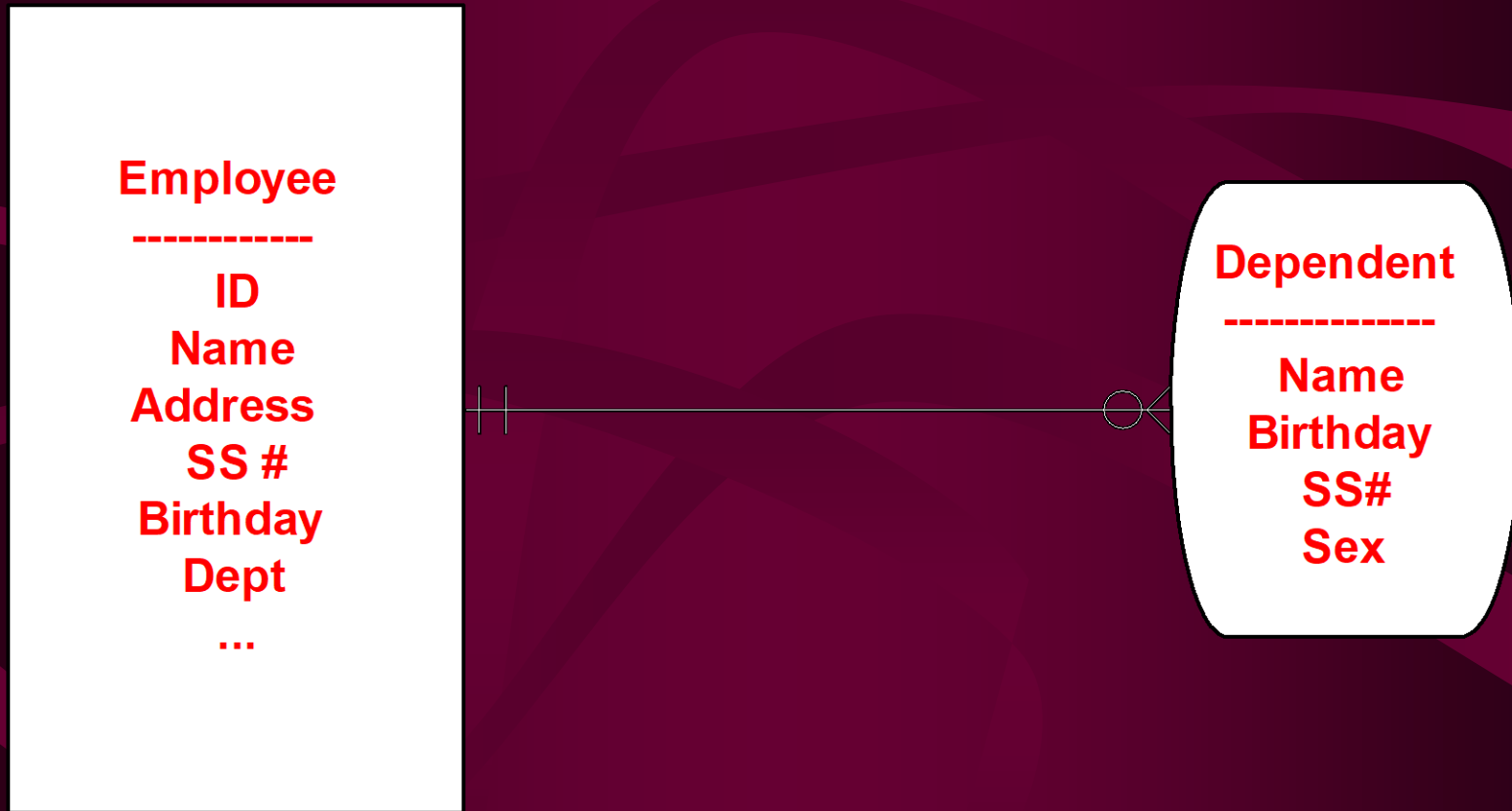
- Weak (non-identifying) relationship
 - Primary key of the related entity does not contain a primary key component of the parent entity
- Strong (identifying) relationships
 - ID dependent weak entity
 - Primary key of the related entity contains a primary key component of the parent entity



Multivalued Attributes

- Multivalued attributes can be represented as separate entities in an ER model (if the CASE product does not support multivalued attributes directly)
- This separate entity may be weak and possibly ID dependent
- As an example, an employee may have multiple dependents
 - Instead of “dependent” being an attribute of employee, it would be a weak entity with a relationship to the employee entity class (if each dependent has one and only one employee)

Is the Dependent entity weak ?
Is the Dependent entity ID dependent ?



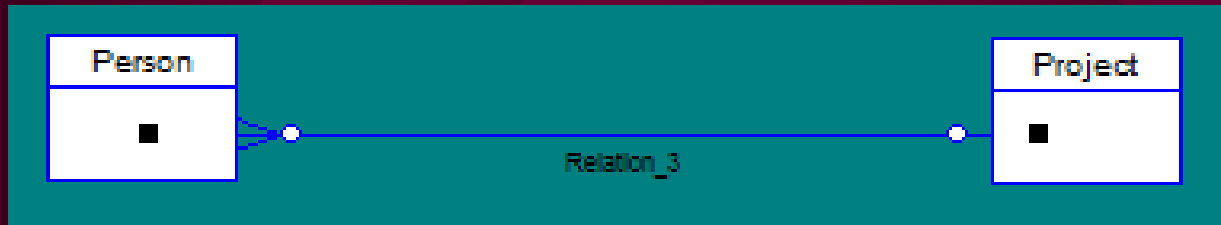
Exercise: Project - Person Relationship

- Draw the relationship between persons and projects
- Each person may be assigned to at most one project



Don't look ahead !

One Project per Person



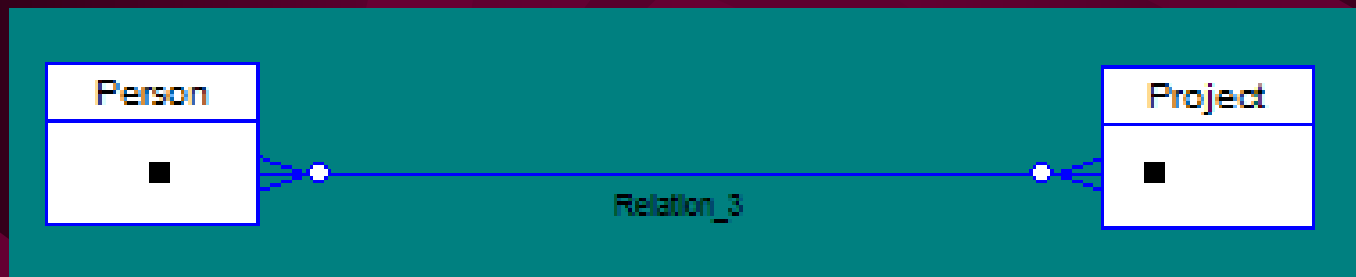
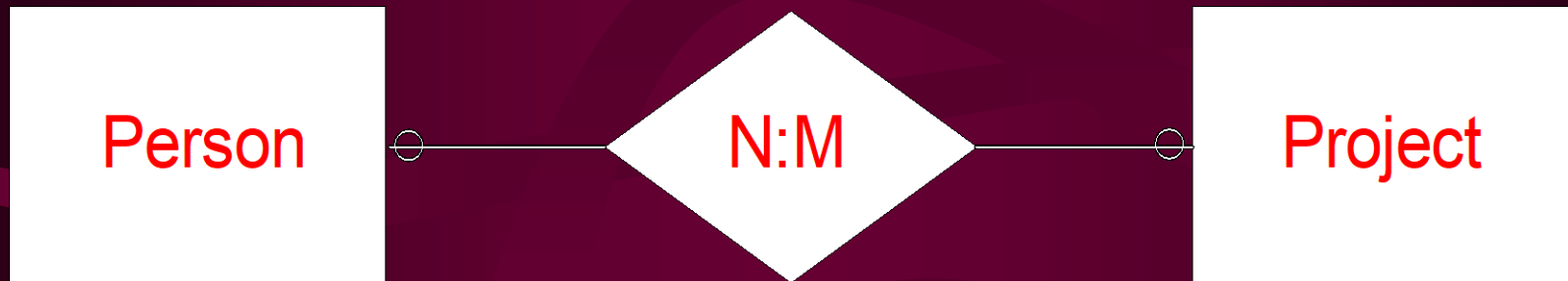
Some ER tools use the solo zero to mean min 0 max 1 cardinality.

- Change the work situation so that a person can now work on more than one project



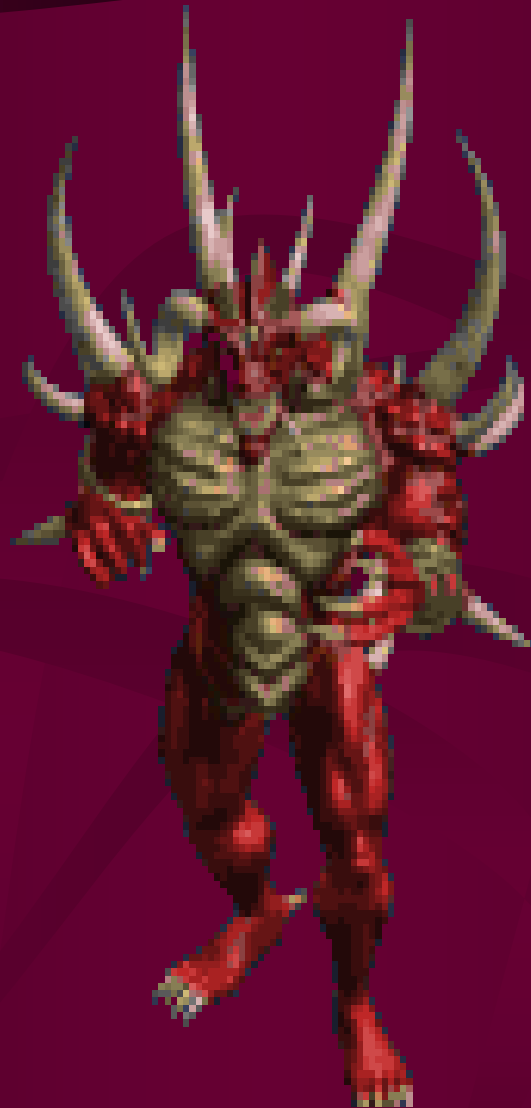
Don't look ahead !

Many Projects per Person



Class Exercise

- Draw the E-R diagram for a “service database” involving customers and services, where we offer multiple services to multiple customers



Don't look ahead !

What type of binary relationship is this ?





- If we charge each customer the same for a certain service, for which entity is the charge rate an attribute ?
- What if we charge different rates for the same service to different customers ?
 - Attribute in customer entity ?
 - Attribute in service entity ?

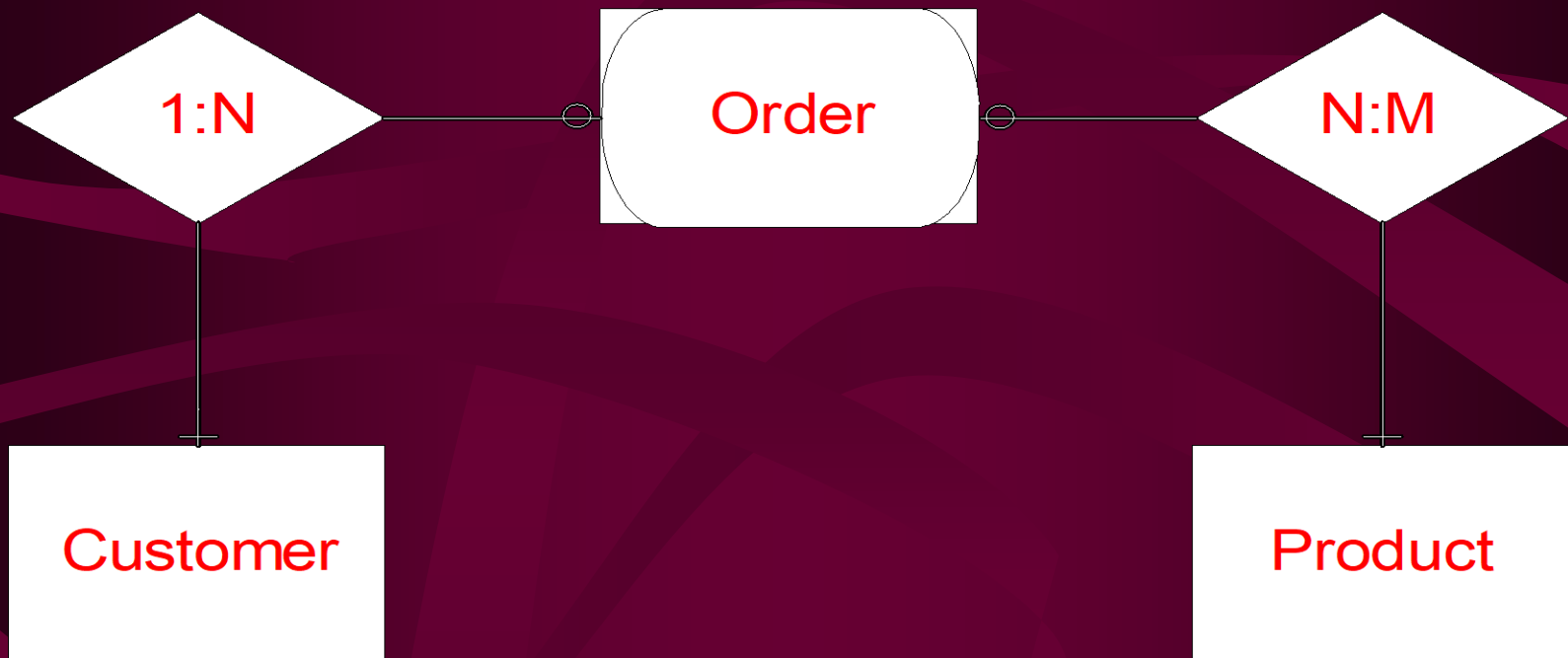
Class Exercise

- Draw the E-R diagram for customers, orders, and products:
 - Customer - customer makes orders for products
 - Order - orders by customers are for one or more products.
 - Products - finished products are ordered by customers (products are listed with their unit weight and unit cost)



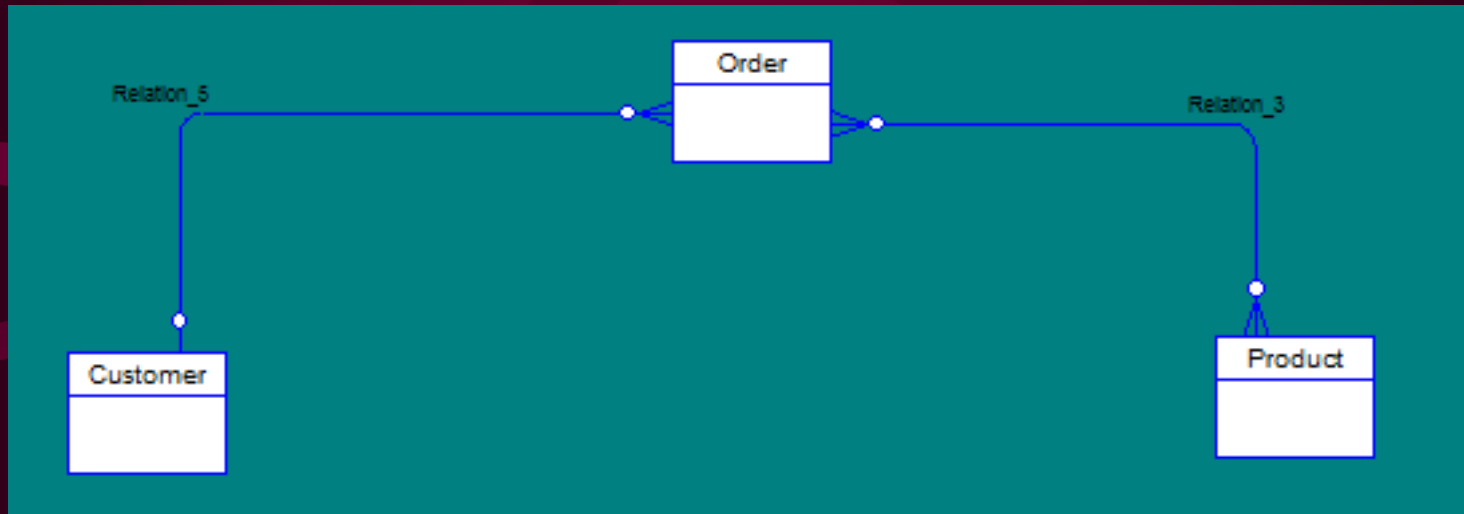
Don't look ahead !

Customer - Order - Product



What about deleting customers ?
What about deleting products ?

Customer - Order - Product



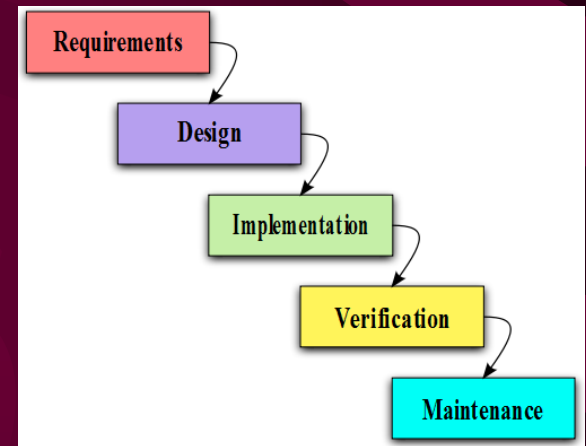
Where does the “quantity ordered” attribute go ?

Customer - Order – Product (con't)

- In classical MIS systems there is not a direct relationship between Customers and Products
- However in new “customer driven” systems such as Internet applications, such a relationship may be set up to keep track of which products (or product types) are “preferred” by customers; see www.amazon.com

Requirements Analysis

- Requirements analysis (MIS 351)
 - User interviews
 - Study of “artifacts”
 - Use case analysis
 - Workflow analysis
 - **Information needs**
 - Reporting
 - Queries
 - Processing



IDEF1X

- IDEF (Integrated Definition) became a U.S. national standard in 1993
 - IDEF1X (Definition 1, Extended)
 - Robert Brown 1979 [Lockheed]
- Only used for relational databases, and includes the concept of a domain
- Often required in US government contract work
- Extended versions of E-R diagrams now employ many IDEF concepts

Design Completeness

- It is very important to understand the requirements and get the relationships correct initially
- All necessary relationships should be included
- There should not be unnecessary or redundant relationships
- It is easy to alter relationships (ie one to many changed to many to many) at design time
- After is systems is completed, and especially after data is in use (data loaded), it is very costly to modify !

E-R Model Contents

- Entities
- Domains/Attributes
- Relationships
- What's not in most/many E-R Models:
 - Other Business Rules (constraints, triggers, etc.)
 - Performance (indexes, physical layouts)

Business Rules - not part of standard E-R Diagram

- Some may be part of the data model and implemented in the schema
 - Constraints (including referential integrity)
 - Triggers
 - Stored procedures
- Some may be part of the application tool metadata (and thus reside with the database)
 - Formats
 - Defaults
 - Validations (simple attribute constraints)
- Others are implemented in the application programming language

Class Exercise

- Consider the following entities:
 - Auto Insurance Company
 - Insurance Agents
 - Policyholders
 - Policies
 - Vehicles
- What are the relationships, draw an E-R diagram
- Consider what different relationships might exist between agents and companies, between policyholders and agents, etc.





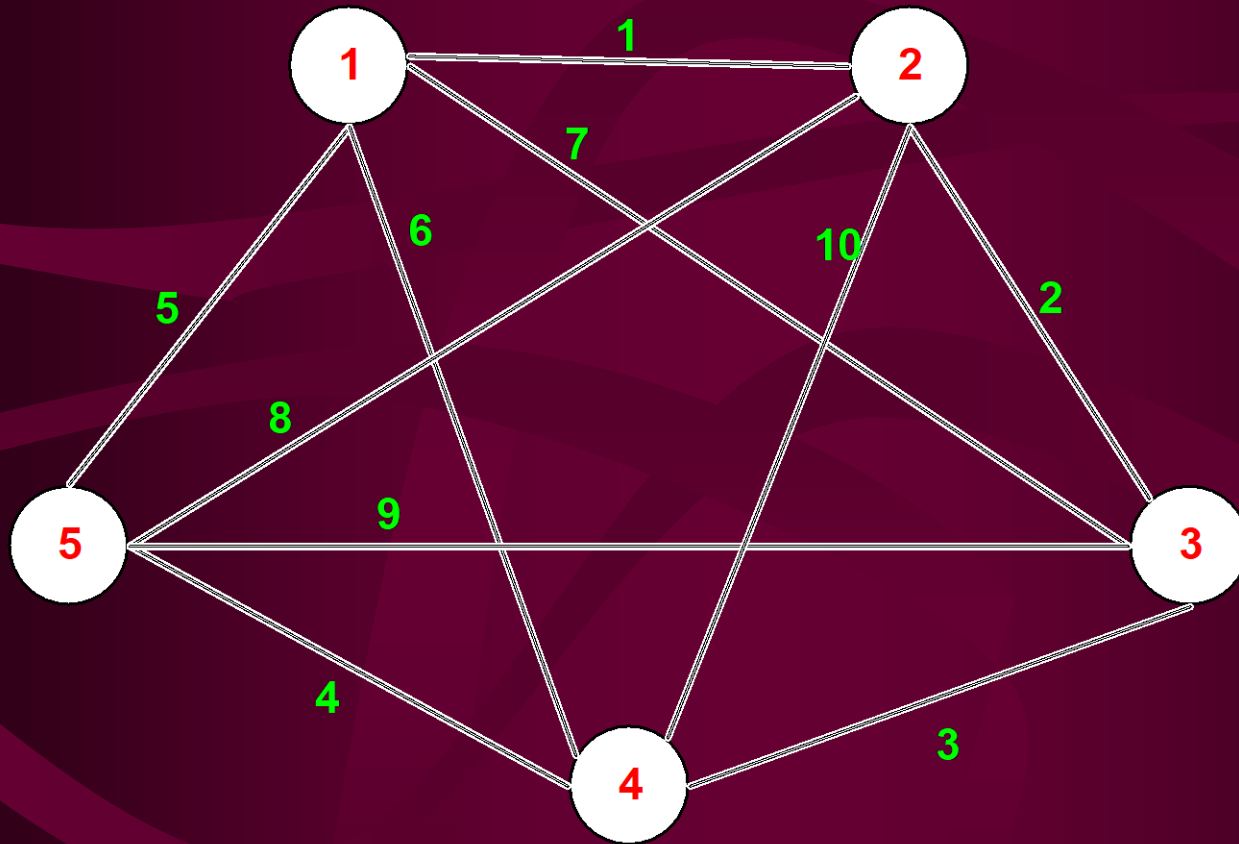
Don't look ahead !

Class Exercise (con't)

- There are five entity classes
 - Auto Insurance Company
 - Insurance Agents
 - Policyholders
 - Policies
 - Vehicles
- How many possible relationships are there ?



$N(N-1)/2$ 10 possible



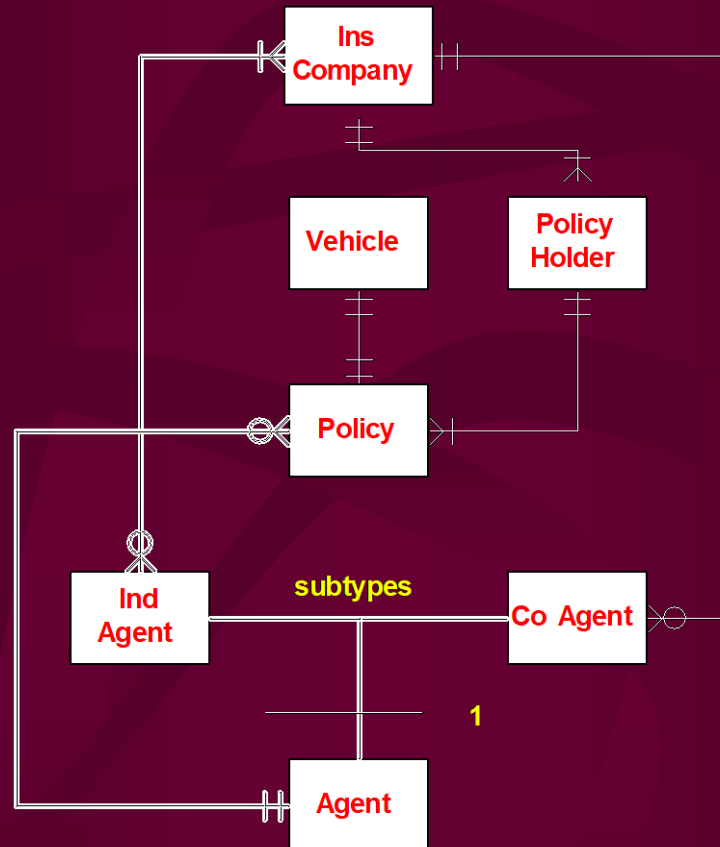
Selecting Relationships

- All relationships necessary for business requirements
- No
 - Unnecessary relationships
 - Redundant relationships

Class Exercise (con't)

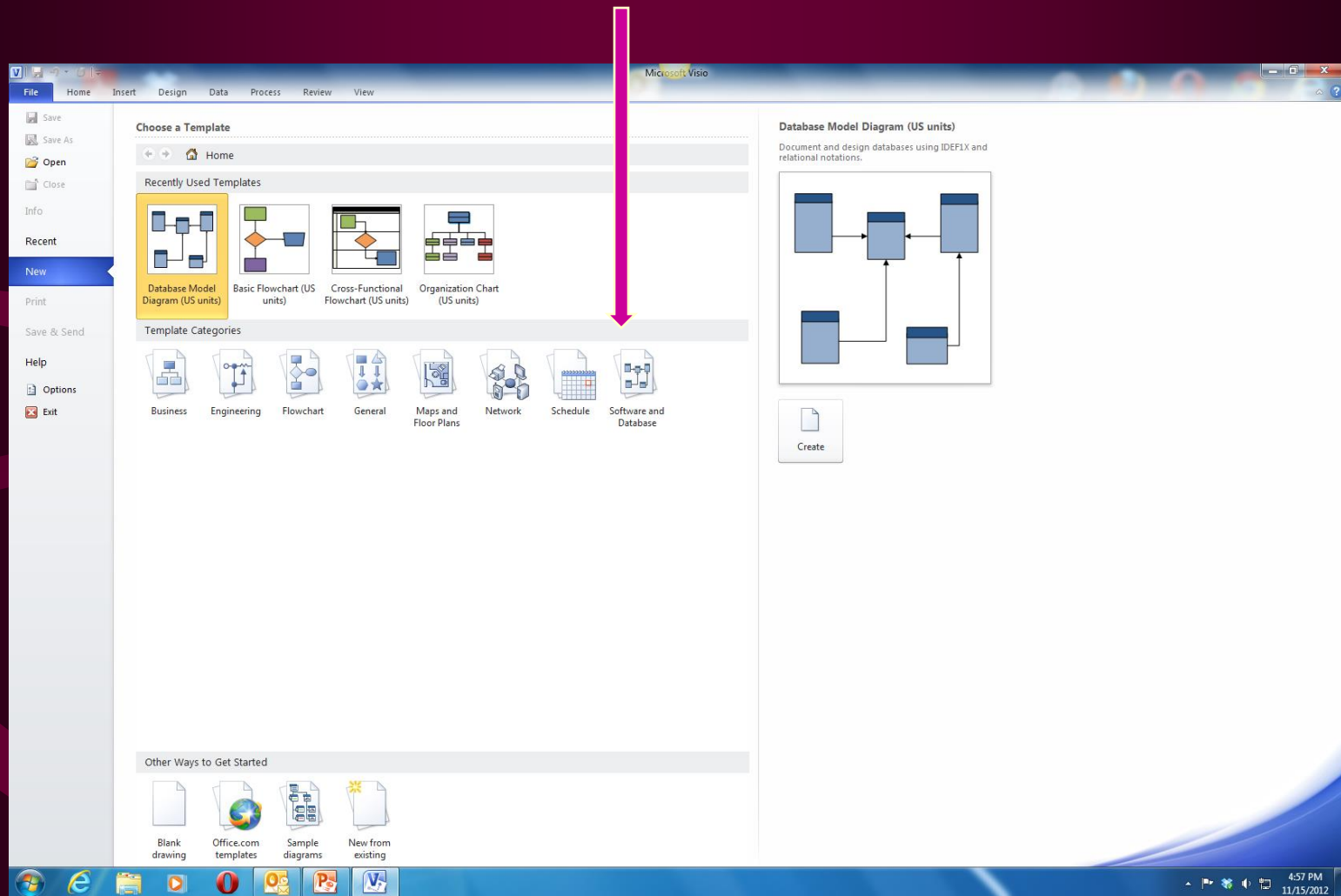
- Normally you will have a word problem or set of requirements which generally specifies domains and business rules
- This exercise was **purposely vague**:
 - Company agents vs Independent agents
 - Agents exclusive rights to policyholder (or not)

One of many models:



Sub types discussed
in a later lesson.

Drawing Products [i.e. Visio Professional]



Gliffy

[www.gliffy.com]



The screenshot shows the Gliffy website homepage. At the top left is the Gliffy logo, and at the top right are 'LOGIN' and 'TRY IT NOW!' buttons. Below these are navigation tabs for 'Products', 'Examples', 'Support', and 'About'. A 'Newest Headlines' section mentions 'Nov 3 2011: Agile Modeling with Gliffy!'. The main hero section features a 3D robot character and a large orange call-to-action button that says 'Let's get started: Try it now free'. Below this, the text reads 'Create great looking diagrams now – free!' and 'Easily create professional-quality flowcharts, diagrams, floor plans, technical drawings, and more!'. A list of benefits is provided with icons: 'Save Thousands Compared to Visio', 'No Compatibility or Access Issues', 'Easy to Use', and 'Collaborate Instantly with Anyone'. A video player shows a diagram being created. At the bottom, a carousel displays various diagram types: Network Layouts, Venn Diagrams, Org Charts, Flowcharts, and SWOT Charts.

gliffy

LOGIN TRY IT NOW!

Products Examples Support About

Newest Headlines: Nov 3 2011: Agile Modeling with Gliffy!

Let's get started: Try it now free

Create great looking diagrams now – free!

Easily create professional-quality flowcharts, diagrams, floor plans, technical drawings, and more!

Save Thousands Compared to Visio
Gliffy's intuitive drag-and-drop interface combines the power of traditional desktop software with the lightweight, low learning curve and flexible features of today's most popular browser-based applications.

No Compatibility or Access Issues
Gliffy works through your web browser; it's Mac and PC friendly.

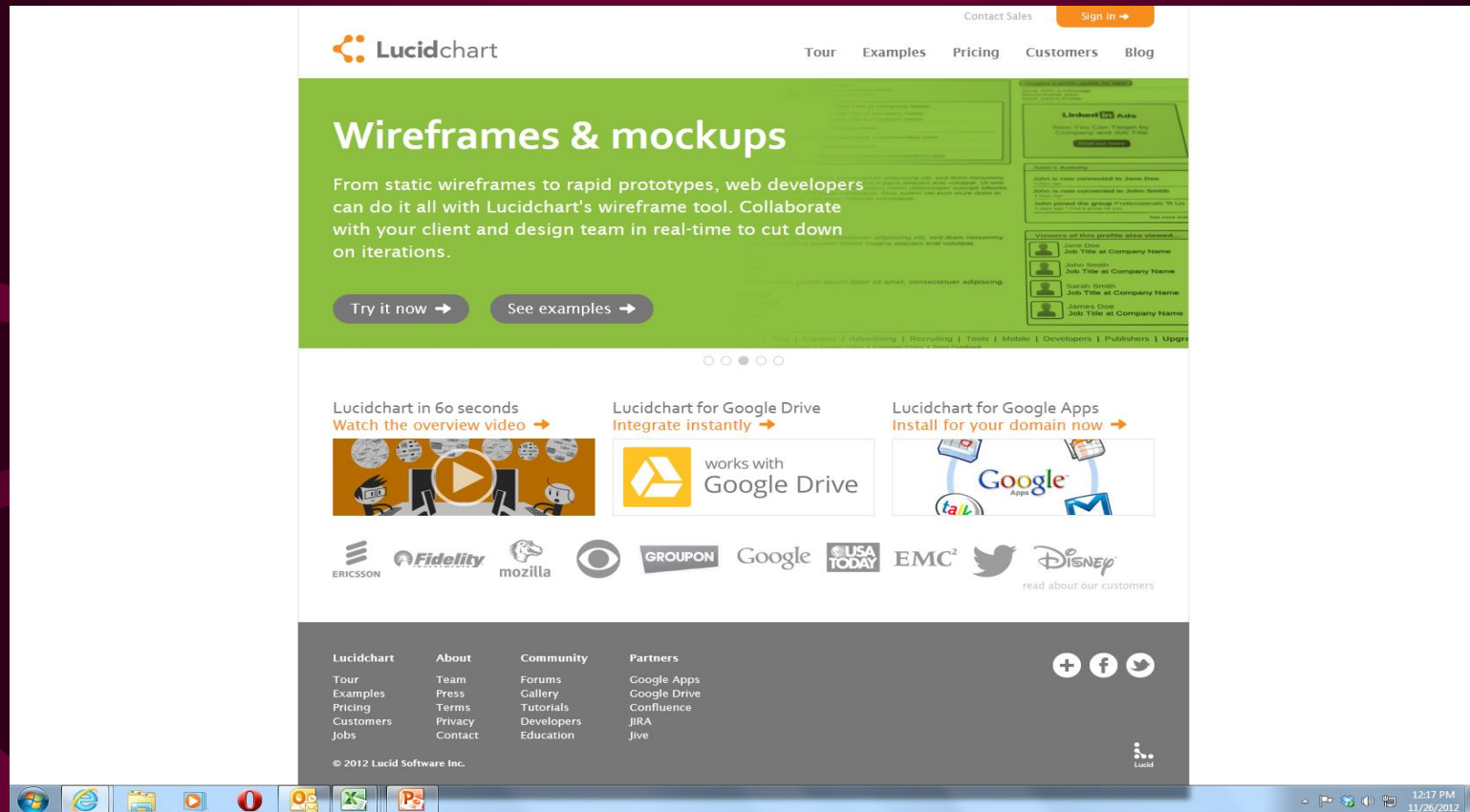
Easy to Use
Just drag-and-drop shapes from an extensive library and point-and-click your way to format. No expertise needed.

Collaborate Instantly with Anyone
Whether you use Gliffy as a plugin or online, share and collaborate on your diagrams instantly.

Network Layouts Venn Diagrams Org Charts Flowcharts SWOT Charts

LucidChart

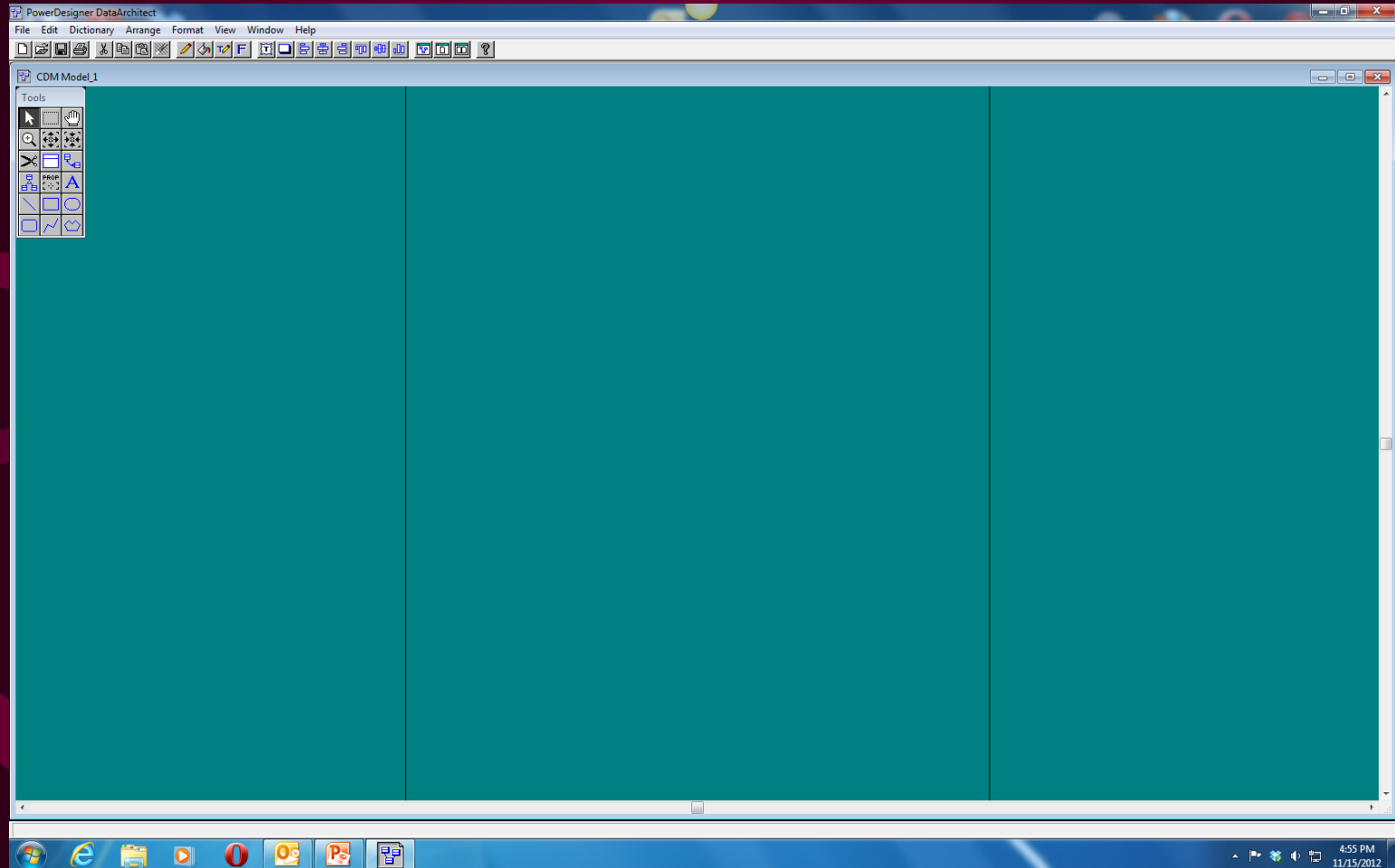
[<https://www.lucidchart.com/>]

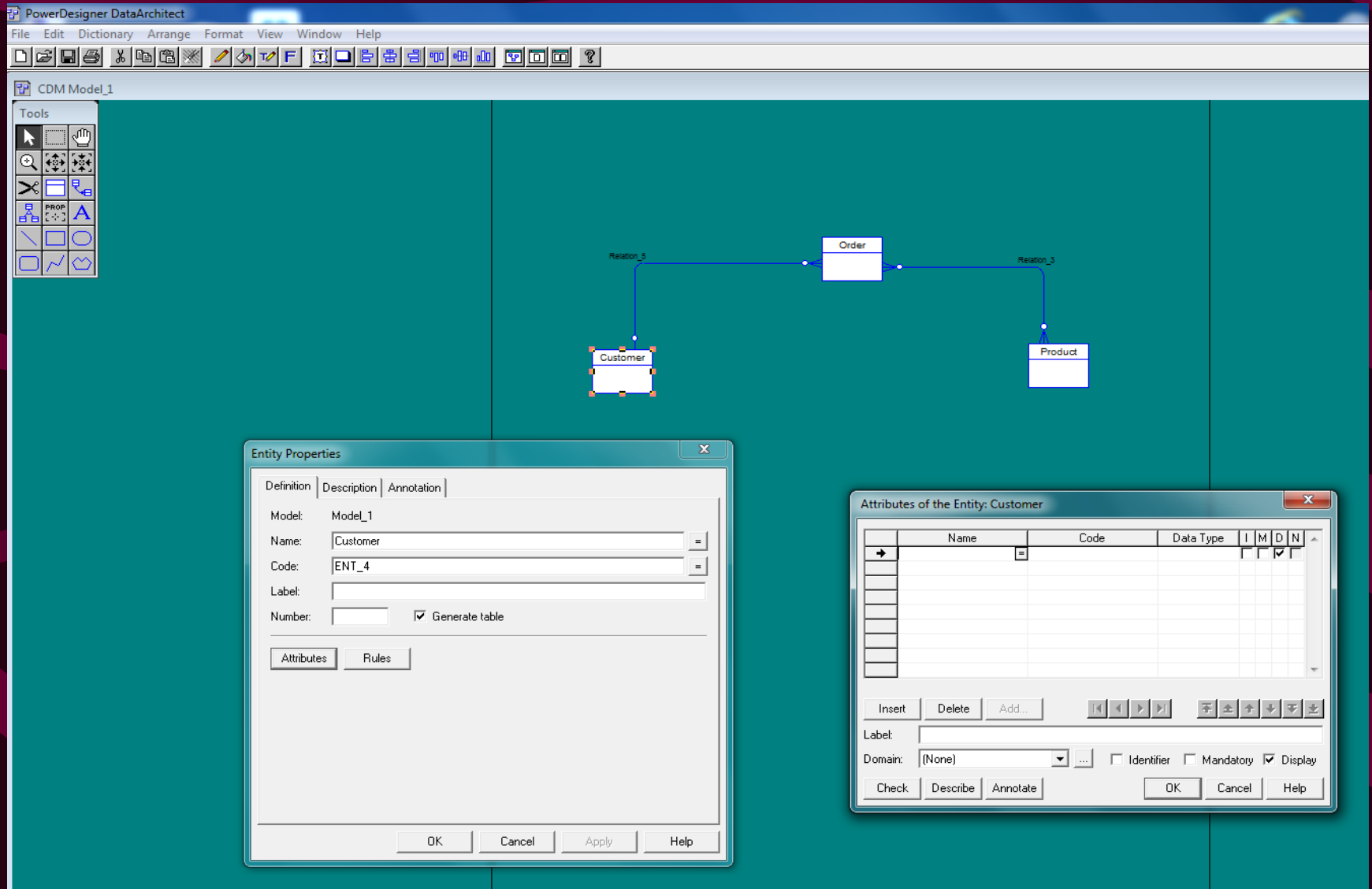


Integrates with the CBU Google apps account, the free version limits you to 60 objects/document.

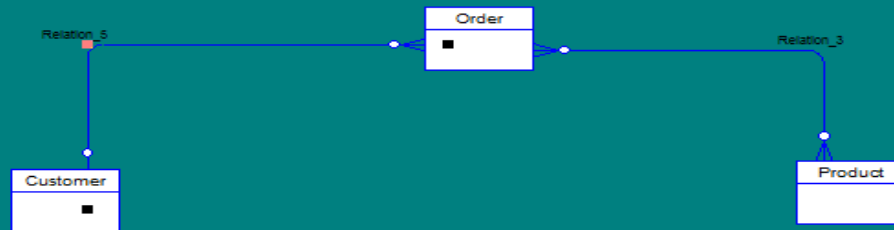
CASE Products

[i.e. Data Architect, can automatically create database and/or SQL for table creation]





Relationship Properties



Relationship Properties

Definition | Description | Annotation

Customer Order

Name: Relation_5 Code: RELATION_5

Label:

Cardinality

☐ One to One ☒ One to Many ☐ Many to One ☐ Many to Many

"Customer" to "Order"

☐ Mandatory ☐ Dependent ☐ Dominant Min: 0 Max: n

Role:

"Order" to "Customer"

☐ Mandatory ☐ Dependent ☐ Dominant Min: 0 Max: 1

Role:

Rules ☒ Generate

OK Cancel Apply Help

References

- Chen, P., “The Entity-Relationship Model - Towards a Unified View of the Data Model”, ACM Transactions on Database Systems, 1976
- Bruce, T., Designing Quality Databases with IDEF1X Information Models, Dorset House
- Data Modeling Essentials by Graeme Simsion and Graham Witt
- Entity-Relationship Modeling: Foundations of Database Technology by [B. Thalheim](#)
- Data Modeling and Database Design by Richard W. Scamell and [Narayan S. Umanath](#)
- Handbook of Conceptual Modeling: Theory, Practice, and Research Challenges by David W. Embley and Bernhard Thalheim

Homework

- Textbook Chapter 4
- Textbook Questions 1 thru 9
- Textbook Problem 1

